

Discrimination is Against the Law

Minimally Invasive Surgery of Hawaii (MIS Hawaii) complies with all applicable federal civil rights laws, including Section 1557 of the Affordable Care Act. MIS Hawaii does not discriminate on the basis of race, color, national origin (including limited English proficiency and primary language), age, disability, or sex (consistent with the scope of sex discrimination described at 45 CFR § 92.101(a)(2)).

MIS Hawaii provides:

- Free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters.
- Written information in other formats (large print, audio, accessible electronic formats, other formats).
- Free language services to people whose primary language is not English, such as qualified interpreters, and information written in other languages.

If you need these services, contact Jessica Dew, Director of Nursing/Civil Rights Coordinator. If you believe that MIS Hawaii has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, gender or sex, you can file a grievance with:

Jessica Dew, Director of Nursing & Civil Rights Coordinator
MIS Hawaii
1401 S. Beretania Street, Suite 600
Honolulu, HI 96814
jessicad@mishawaii.com
(808)356-5682 main | (808)356-5630 fax

If necessary, you may file in person or by mail, fax, or email. If you need help filing a grievance, Jessica Dew, Director of Nursing/Civil Rights Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD) Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.